

## HAGERSTOWN COMMUNITY COLLEGE 2023 ACCOUNTABILITY REPORT

### Student & Institutional Characteristics (not Benchmarked)

*These descriptors are not performance indicators subject to improvement by the college, but clarify institutional mission and provide context for interpreting the performance indicators below.*

	<b>Fall 2019</b>	<b>Fall 2020</b>	<b>Fall 2021</b>	<b>Fall 2022</b>
A Fall credit enrollment				
a. Unduplicated headcount	3,848	3,433	3,533	3,496
b. Percent of students enrolled part time	72.4%	65.2%	67.8%	67.7%
	<b>Fall 2019</b>	<b>Fall 2020</b>	<b>Fall 2021</b>	<b>Fall 2022</b>
B First-time credit students with developmental education needs	51.7%	23.8%	34.8%	31.2%
	<b>FY 2019</b>	<b>FY 2020</b>	<b>FY 2021</b>	<b>FY 2022</b>
C Credit students who are first-generation college students (neither parent attended college)	45.8%	43.8%	41.8%	38.7%
	<b>FY 2019</b>	<b>FY 2020</b>	<b>FY 2021</b>	<b>FY 2022</b>
D Annual unduplicated headcount in English for Speakers of Other Languages (ESOL) courses	239	288	157	293
	<b>FY 2019</b>	<b>FY 2020</b>	<b>FY 2021</b>	<b>FY 2022</b>
E Credit students receiving financial aid				
a. Receiving any financial aid	69.8%	69.1%	72.5%	95.8%
b. Receiving Pell grants	33.5%	35.7%	31.9%	30.5%
	<b>Fall 2019</b>	<b>Fall 2020</b>	<b>Fall 2021</b>	<b>Fall 2022</b>
F Students 25 years old or older				
a. Credit students	29.3%	26.6%	26.8%	28.3%
	<b>FY 2019</b>	<b>FY 2020</b>	<b>FY 2021</b>	<b>FY 2022</b>
b. Continuing education students	75.3%	73.8%	70.3%	71.5%
	<b>FY 2019</b>	<b>FY 2020</b>	<b>FY 2021</b>	<b>FY 2022</b>
G Credit students employed more than 20 hours per week	*	*	*	*
	<b>Fall 2019</b>	<b>Fall 2020</b>	<b>Fall 2021</b>	<b>Fall 2022</b>
H Credit student racial/ethnic distribution				
a. Hispanic/Latino	7.6%	8.0%	9.2%	10.1%
b. Black/African American only	12.2%	10.9%	11.0%	10.9%
c. American Indian or Alaskan native only	0.0%	0.3%	0.2%	0.1%
d. Native Hawaiian or other Pacific Islander only	0.0%	0.1%	0.1%	0.1%
e. Asian only	2.2%	2.4%	2.8%	2.4%
f. White only	69.4%	69.8%	68.1%	66.4%
g. Multiple races	5.2%	5.2%	5.4%	5.8%
h. Foreign/Non-resident alien	1.1%	0.7%	0.6%	0.4%
i. Unknown/Unreported	2.1%	2.6%	2.6%	3.8%
	<b>Fall 2019</b>	<b>Fall 2020</b>	<b>Fall 2021</b>	<b>Fall 2022</b>
I Credit student distance education enrollment				
a. Enrolled exclusively in distance education	12.0%	57.9%	27%	26%
b. Enrolled in some, but not all, distance education	26.4%	29.3%	39%	31%
c. Not enrolled in any distance education	61.6%	12.8%	34%	43%

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	<b>FY 2019</b>	<b>FY 2020</b>	<b>FY 2021</b>	<b>FY 2022</b>
<b>J Unrestricted revenue by source</b>				
a. Tuition and fees	44.0%	42.0%	38.3%	37.3%
b. State funding	26.0%	27.0%	26.1%	30.4%
c. Local funding	28.0%	29.0%	27.6%	26.9%
d. Other	2.0%	2.0%	8.0%	5.3%
	<b>FY 2019</b>	<b>FY 2020</b>	<b>FY 2021</b>	<b>FY 2022</b>
<b>K Expenditures by function</b>				
a. Instruction	39.9%	40.3%	40.9%	39.2%
b. Academic support	8.7%	9.3%	9.8%	9.9%
c. Student services	11.9%	12.5%	11.6%	12.1%
d. Other	39.7%	37.9%	37.7%	38.8%

### Goal 1: Access

	<b>FY 2019</b>	<b>FY 2020</b>	<b>FY 2021</b>	<b>FY 2022</b>	<b>Benchmark FY 2025</b>
<b>1 Annual unduplicated headcount</b>					
a. Total	12,244	10,692	9,039	10,474	<b>13,750</b>
b. Credit students	5,750	5,401	4,997	4,871	<b>6,500</b>
c. Continuing education students	7,065	5,709	4,508	6,027	<b>8,500</b>
	<b>Fall 2019</b>	<b>Fall 2020</b>	<b>Fall 2021</b>	<b>Fall 2022</b>	<b>Benchmark Fall 2025</b>
<b>2 Market share of first-time, full-time freshmen</b>					
64.6%	61.3%	64.7%	71.2%	<b>68.0%</b>	
Note: Methodology changed starting in Fall 2019.					
	<b>Fall 2019</b>	<b>Fall 2020</b>	<b>Fall 2021</b>	<b>Fall 2022</b>	<b>Benchmark Fall 2025</b>
<b>3 Market share of part-time undergraduates</b>					
83.2%	78.8%	80.4%	79.6%	<b>85.0%</b>	
Note: Methodology changed starting in Fall 2019.					
	<b>Fall 2019</b>	<b>Fall 2020</b>	<b>Fall 2021</b>	<b>Fall 2022</b>	<b>Benchmark Fall 2024</b>
<b>4 Market share of recent, college-bound high school graduates</b>					
70.7%	73.6%	69.9%	71.0%	<b>80.0%</b>	
	<b>Fall 2019</b>	<b>Fall 2020</b>	<b>Fall 2021</b>	<b>Fall 2022</b>	<b>Benchmark Fall 2025</b>
<b>5 High school student enrollment</b>					
741	743	803	735	<b>850</b>	
	<b>FY 2019</b>	<b>FY 2020</b>	<b>FY 2021</b>	<b>FY 2022</b>	<b>Benchmark FY 2025</b>
<b>6 Annual enrollment in online/hybrid courses</b>					
a. Credit, online	6,900	7,986	18,488	11,849	<b>7,500</b>
b. Continuing education, online	565	1,038	1,755	1,675	<b>700</b>
c. Credit, hybrid	1,566	1,252	937	1,183	<b>1,750</b>
d. Continuing education, hybrid	6	40	40	106	<b>30</b>
	<b>FY 2020</b>	<b>FY 2021</b>	<b>FY 2022</b>	<b>FY 2023</b>	<b>Benchmark FY 2026</b>
<b>7 Tuition and mandatory fees</b>					
a. Annual tuition and fees for full-time students	\$139	\$139	\$139	\$144	<b>NA</b>
b. Percent of tuition/fees at Md public four-year institutions	43.2%	42.5%	42.3%	43.0%	<b>44.0%</b>
Note: The goal of this indicator is for the college's percentage to be at or below the benchmark level.					

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	<b>FY 2019</b>	<b>FY 2020</b>	<b>FY 2021</b>	<b>FY 2022</b>	<b>Benchmark FY 2025</b>
8 Enrollment in continuing education community service and lifelong learning courses					
a. Unduplicated annual headcount	2,017	1,344	786	1,371	<b>2,000</b>
b. Annual course enrollments	3,274	1,979	1,191	2,243	<b>3,000</b>
					<b>Benchmark FY 2025</b>
9 Enrollment in continuing education basic skills and literacy courses					
a. Unduplicated annual headcount	1,002	915	556	671	<b>1,500</b>
b. Annual course enrollments	2,096	1,794	1,063	1,279	<b>2,750</b>
					<b>Benchmark FY 2025</b>
10 Adult education student achievement of:					
a. At least one ABE educational functioning level	18.5%	10.4%	19.8%	15.5%	<b>25.0%</b>
b. At least one ESL educational functioning level	39.0%	21.1%	11.8%	27.3%	<b>40.0%</b>
Note: Not reported if < 50 students in the cohort					
11 Minority student enrollment compared to service area population					<b>Benchmark Fall 2025</b>
a. Percent nonwhite credit enrollment	<b>Fall 2019</b> 27.5%	<b>Fall 2020</b> 26.8%	<b>Fall 2021</b> 29.7%	<b>Fall 2022</b> 29.4%	<b>Fall 2025</b> 30.0%
					<b>Benchmark FY 2025</b>
b. Percent nonwhite continuing education enrollment	<b>FY 2019</b> 27.8%	<b>FY 2020</b> 32.8%	<b>FY 2021</b> 31.7%	<b>FY 2022</b> 29.3%	<b>FY 2025</b> 35.0%
					<b>Benchmark Not Required</b>
c. Percent nonwhite service area population, 15 or older	<b>Fall 2019</b> 20.4%	<b>Fall 2020</b> 21.0%	<b>Fall 2021</b> 21.9%	<b>Fall 2022</b> 22.9%	<b>Fall 2025</b> NA
					<b>Benchmark Fall 2025</b>
12 Percent minorities (nonwhite) of full-time faculty	<b>Fall 2019</b> 7.8%	<b>Fall 2020</b> 9.5%	<b>Fall 2021</b> 8.3%	<b>Fall 2022</b> 6.7%	<b>Fall 2025</b> 10.0%
					<b>Benchmark Fall 2025</b>
13 Percent minorities (nonwhite) of full-time administrative and professional staff	<b>Fall 2019</b> 9.8%	<b>Fall 2020</b> 8.5%	<b>Fall 2021</b> 10.4%	<b>Fall 2022</b> 10.7%	<b>Fall 2025</b> 10.0%

### Goal 2: Success

	<b>Fall 2018 Cohort</b>	<b>Fall 2019 Cohort</b>	<b>Fall 2020 Cohort</b>	<b>Fall 2021 Cohort</b>	<b>Benchmark Fall 2024 Cohort</b>
14 Fall-to-fall retention					
a. All students	53.5%	53.7%	46.0%	58.0%	<b>60.0%</b>
b. Pell grant recipients	48.1%	48.6%	47.2%	54.3%	<b>55.0%</b>
c. Developmental students	49.4%	47.5%	44.2%	54.4%	<b>55.0%</b>
d. College-ready students	64.9%	56.1%	46.1%	60.4%	<b>70.0%</b>

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	Fall 2015 Cohort	Fall 2016 Cohort	Fall 2017 Cohort	Fall 2018 Cohort	Benchmark Fall 2021 Cohort
15 Developmental completers after four years	54.8%	55.0%	54.2%	51.4%	60.0%
16 Successful-persister rate after four years					Benchmark
a. College-ready students	94.0%	84.5%	87.6%	82.1%	92.0%
b. Developmental completers	79.8%	88.0%	85.8%	71.2%	90.0%
c. Developmental non-completers	44.7%	46.8%	60.9%	25.5%	NA
d. All students in cohort	77.4%	73.4%	83.1%	68.2%	80.0%
17 Successful-persister rate after four years					Benchmark Not Required
a. White only	72.9%	75.4%	84.9%	70.5%	NA
b. Black/African American only	68.2%	68.0%	75.0%	59.3%	NA
c. Asian only	*	*	*	*	NA
d. Hispanic/Latino	*	*	*	*	NA
Note: Not reported if < 50 students in the cohort for analysis					
18 Graduation-transfer rate after four years					Benchmark
a. College-ready students	82.1%	76.7%	74.6%	70.1%	80.0%
b. Developmental completers	61.1%	71.8%	62.5%	50.0%	65.0%
c. Developmental non-completers	34.1%	34.5%	37.7%	21.3%	NA
d. All students in cohort	61.4%	60.1%	63.9%	53.5%	65.0%
19 Graduation-transfer rate after four years					Benchmark Not Required
a. White only	57.2%	61.7%	68.1%	55.0%	NA
b. Black/African American only	52.3%	58.0%	48.2%	47.5%	NA
c. Asian only	*	*	*	*	NA
d. Hispanic/Latino	*	*	*	*	NA
Note: Not reported if < 50 students in the cohort for analysis					
20 Associate degrees and credit certificates awarded					Benchmark
a. Total awards	767	785	775	763	900
b. Career degrees	234	220	216	199	NA
c. Transfer degrees	336	407	383	406	NA
d. Certificates	197	158	176	158	NA
e. Unduplicated graduates	733	708	748	714	NA

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	<b>AY 18-19</b>	<b>AY 19-20</b>	<b>AY 20-21</b>	<b>AY 21-22</b>	<b>Benchmark AY 2024-25</b>
21 First-year GPA of 2.0 or above at transfer institution	86.0%	90.0%	86.2%	90.4%	<b>90.0%</b>

	<b>FY 2018 Graduates</b>	<b>FY 2019 Graduates</b>	<b>FY 2020 Graduates</b>	<b>FY 2021 Graduates</b>	<b>Benchmark FY 2024 Graduates</b>
22 Graduate transfers within one year	63.0%	56.6%	67.6%	61.6%	<b>65.0%</b>

### Goal 3: Innovation

	<b>FY 2019</b>	<b>FY 2020</b>	<b>FY 2021</b>	<b>FY 2022</b>	<b>Benchmark FY 2025</b>
23 Credit program pass rates in licensure/certification examinations required for employment					
a. NCLEX for Registered Nurses	97.7%	95.6%	85.7%	90.0%	<b>99.0%</b>
Number of Candidates	86	68	77	80	
b. Cert. Exam Amer. Registry of Rad. Tech.	87.0%	85.0%	100.0%	85.0%	<b>100.0%</b>
Number of Candidates	31	20	21	20	
c. NCLEX for Licensed Practical Nurses	100.0%	100.0%	100.0%	92.6%	<b>100.0%</b>
Number of Candidates	24	19	26	27	
Note: Not reported if <5 candidates in a year					

	<b>FY 2018 Graduates</b>	<b>FY 2019 Graduates</b>	<b>FY 2020 Graduates</b>	<b>FY 2021 Graduates</b>	<b>Benchmark Not Required</b>
24 Graduates employed within one year	77.0%	74.0%	75.0%	83.0%	NA

	<b>FY 2016 Graduates</b>	<b>FY 2017 Graduates</b>	<b>FY 2018 Graduates</b>	<b>FY 2019 Graduates</b>	<b>Benchmark Not Required</b>
25 Income growth of career program graduates					
a. Median annualized income one year prior to graduation	\$17,488	\$17,716	\$20,168	\$18,220	NA
b. Median annualized income three years after graduation	\$47,112	\$45,592	\$44,816	\$47,828	NA

	<b>FY 2019</b>	<b>FY 2020</b>	<b>FY 2021</b>	<b>FY 2022</b>	<b>Benchmark FY 2025</b>
26 Enrollment in continuing education workforce development courses					
a. Unduplicated annual headcount	4,291	3,654	3,166	4,023	<b>4,500</b>
b. Annual course enrollments	6,522	5,373	5,123	6,229	<b>6,500</b>

	<b>FY 2019</b>	<b>FY 2020</b>	<b>FY 2021</b>	<b>FY 2022</b>	<b>Benchmark FY 2025</b>
27 Enrollment in Continuing Professional Education leading to government or industry-required certification or licensure					
a. Unduplicated annual headcount	2,492	1,628	1,323	1,552	<b>2,700</b>
b. Annual course enrollments	3,570	2,342	2,764	2,833	<b>4,000</b>

	<b>FY 2019</b>	<b>FY 2020</b>	<b>FY 2021</b>	<b>FY 2022</b>	<b>Benchmark FY 2025</b>
28 Enrollment in contract training courses					
a. Unduplicated annual headcount	1,581	1,451	592	1,694	<b>2,000</b>
b. Annual course enrollments	2,146	2,046	1,054	2,831	<b>2,500</b>

Note: NA designates not applicable

\* designates data not available